

Key Fact Sheet – SLNET Residential NBN



Bandwidth Tier	Typical average download speeds during evening hours*	Recommended for
NBN 25	25Mbps/4Mbps	Light internet users (households of 1-3) For general web browsing and email
NBN 50	48Mbps/18Mbps	Couples & small families (households of 3-6) For general web browsing and email
NBN 100	96Mbps/17Mbps	Families with multiple people online at same time & working from home (households of up to 9 users) For streaming videos, web browsing and running SIP Services
NBN 250	240Mbps/23Mbps	Larger Families (households of 10+ users). Ideal for using cloud services, gaming or with high-end 4K video streaming

*Typical evening hours speed is measured between 7am - 11pm. If your line does not support your chosen connection tier, we will inform you and offer to change your connection tier or terminate your service. Fixed Wireless speeds may be significantly impacted by congestion.

Factors that may impact performance.

- Your Equipment (modems, routers, network cables)
- Internal Wiring issues
- Network Congestion
- Poor WIFI Signal
- Too many simultaneous users
- High volume upload or download

POWER OUTAGE

NBN™ services will not function in the event of a power outage.

MEDICAL & SECURITY ALARMS

Please contact your alarm provider before switching to Screwloose NBN to ensure your services are compatible with NBN products. If they are not compatible, talk to your alarm provider about alternatives prior to installing NBN



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