

Customer Details Form

(Required for all applications)

Approved Broker Details	
Broker Company Name	
Broker Dealer Code	
Agent Full Name	

Customer Business Details	
Customer Type	<input type="checkbox"/> Company <input type="checkbox"/> Sole Trader <input type="checkbox"/> Trust
Company Name (if applicable)	
ABN	
Address	
Suburb	
Postcode	
Office Phone Number	
Website	

Applicant Details	
Applicants Full Name	
Applicants Date of Birth	
Applicants Driver's License Number	
Applicants Mobile	
Applicants Email	

Accounts Contact	
Accounts Contact Full Name	
Accounts Email (bills will be emailed here)	
Account Contact Phone Number	

Services Applied For (prices monthly Ex GST)
<input type="checkbox"/> \$80 NBN 25/5 <input type="checkbox"/> \$90 NBN 50/20 <input type="checkbox"/> \$115 NBN 100/40 <input type="checkbox"/> \$50 Inclusive SIP Lines x _____ (includes all calls within Australia) <input type="checkbox"/> \$10 Additional SIP Lines x _____ (line rental only) <input type="checkbox"/> \$5 Mobile App SIP Lines x _____ <input type="checkbox"/> \$40 4G Failover SIM <input type="checkbox"/> \$15 Website Hosting <input type="checkbox"/> IT Support MSA



PAYMENT/CREDIT CARD AUTHORITY

(Required for all applications)

PRE-AUTHORISATION ON DIRECT DEBIT OR CREDIT CARD PAYMENTS

I, _____ (name of client) of _____ (company name) of
_____ (address)

in the State of Victoria postcode **HEREBY AUTHORISE** Screwloose IT of Unit 27, 6-14 Wells Road, Oakleigh in the State of Victoria 3166 to deduct payment from the following Credit Card/bank account on account of the recurring monthly costs for Telecommunications

NAME ON CREDIT CARD: _____
CREDIT CARD NO.: _____/_____/_____/_____
EXPIRY: _____
THREE DIGIT SECURITY CODE (CCV): _____

OR

Account Name: _____
BSB: _____
Account Number: _____

DATED: _____

SIGNED: _____

NAME OF CLIENT

NBN Application

(Required for NBN Applications only)

NBN Tier (select one)	<input type="checkbox"/> 25/5 - \$80 + GST Per month <input type="checkbox"/> 50/20 - \$90 + GST per month <input type="checkbox"/> 100/40 - \$115 + GST per month
Service Address	
Contract Term	M2M
NBN Installation Charge	\$150 + GST
Optional 4g Failover SIM Plan	No / Yes (\$40 + GST per month)
Modem Options	<input type="checkbox"/> Bring your own modem Purchase a Programmed/Provisioned Modem from Screwloose: <input type="checkbox"/> Standard NetComm NBN Router - \$275 + GST <input type="checkbox"/> Standard NetComm NBN & 4G failover router (SIM Card & 4G Plan not included) - \$460 + GST <input type="checkbox"/> Business Grade Cisco WAN router - \$1,980 + GST <input type="checkbox"/> Business Grade Cisco WAN & 4G Failover ISR - \$4,060 + GST

By signing this form, I/we authorise the products listed above to be provided by Screwloose and accept the relevant terms and conditions associated with those products as per the Terms & Conditions and critical information Summaries provided to me and also available at www.screwloose.com.au/legal

Signed By:

Signature:

Date:

Email:

Porting Authority form (SIP Lines)

(Required for any number porting applications)

I wish to port the following services to Screwloose

Telephone Number	Cat A or C	Current Carrier	Current Carriers Account Number
()			
()			
()			
()			

OR I wish to port the following range of telephone numbers to Screwloose (Cat C):

First number in range	Last number in range	Current Carrier	Current Carriers Account Number
()	()		

Please notice: porting of CAT A numbers is between 1-4 weeks; CAT C – 2 to 6 months

Porting Fees & Charges

CAT A - simple porting (any carrier): \$50.00

note: CAT A in most cases is porting from basic PSTN line but in some cases other VoIP Providers also allow CAT A porting.

Please give us a call to confirm

If incorrect information is supplied on the porting application and your porting is rejected, following rejection fees will apply:

CAT A rejection: \$30.00

CAT C (complex porting)

note: CAT C is porting of services from other carriers supplying ISDN or VoIP services;

Multiple numbers can be ported at the same time for one fixed price;

Numbers must be on the same account;

Price of CAT C porting will depend on the underlying wholesale carrier for your number;

If you current provider is not listed here, most likely they resell one of the companies listed below;

Please contact your current provider to confirm

Group 1: Telstra, Optus, AAPT, Powertel, Verizon, Symbio, Gotalk, iVox

Group 2: Primus, Soul, TPG, iiNet, Internode

CAT C 1-5 numbers Group 1: \$154.00

CAT C 1-5 numbers Group 2: \$330.00

CAT C 6-100 numbers Group 1: \$220.00

CAT C 6-100 numbers Group 2: \$360.00

If incorrect information is supplied on the porting application and your porting is rejected, following rejection fees will apply:

CAT C 1-5 numbers rejection: \$75.00

CAT C 6-100 numbers rejection: \$110.00

Declaration & Acceptance (please tick)

- I authorise for the telephone number(s) listed above to be ported to Screwloose.
- I acknowledge that I am authorised to request the porting of the telephone number(s) listed on this form.

I acknowledge that I have been advised that (please tick):

- by porting the telephone number(s) listed on this form, the service associated with that telephone number is disconnected from the existing service provider's network and may result in finalisation of the account for that service;
- by porting the telephone number(s) listed on this form, any DSL/Spectrum Sharing service associated with that telephone number is disconnected and may result in finalisation of the DSL Spectrum Sharing account for that service;
- although I have the right to port the telephone number(s), there may be costs and obligations associated with the port which may include early termination fees and porting fees from my current provider
- I Authorise Screwloose to act on my behalf to sign and complete any required for number porting forms & documents, including new PAF for the purpose of carrying out the port to Screwloose in circumstances where this PAF expires, additional details are to be added, editing/deleting details as required.
- I agree to the porting & monthly fees listed below
- I Warrant that I am authorised to sign this document and port the number on behalf of the Customer
- This request is subject to the Number Porting terms and

Signature:

Date:

Full Name:

- Current Phone Bill MUST BE attached to this Application for any number porting requests**

Domain & Web Hosting Application

Domain URL	
EPP Code/Domain Password for the domain if you already own it	