

Service: Website Security & Maintenance Add-On (WordPress Only)

Monthly Cost: \$49 + GST

For clients who want ongoing protection, updates, and peace of mind for their WordPress website, we offer an optional Website Security & Maintenance service.

This service significantly enhances the security and stability of your website and reduces the risk of downtime, hacking, and compatibility issues.

What's Included in the \$49/month Plan

1. WordPress Core Updates

We apply updates to the WordPress core as they become available, ensuring:

- security vulnerabilities are patched quickly
- compatibility with modern PHP versions
- improved site stability and performance

2. PHP Version Management

We keep the website on a supported and secure version of PHP.

This includes:

- updating PHP versions when required
- testing compatibility with the current WordPress installation
- making adjustments where needed to ensure smooth operation

3. Plugin Updates

All installed plugins are kept updated on a regular schedule.

- Includes security updates, feature updates, and compatibility updates
- If the plugin requires a paid licence, the client is responsible for purchasing/maintaining the licence
- We will notify the client if a licence expires or is needed

4. Theme Updates

Your WordPress theme is updated regularly to ensure:

- security patches are applied
- compatibility with WordPress/PHP updates
- styling and functionality remain operational

Licensing Note:

If the theme requires a paid or renewed licence, the client must provide/maintain this licence.

5. Additional WordPress-Level Backups

Separate from server-level backups, we provide additional scheduled website backups:

- Daily backups — retain last 2
- Monthly backups — retain last 2
- Quarterly backups — retain last 2

These backups are stored independently and provide quicker, easier restoration in the event of:

- accidental file deletion
- plugin/theme failures
- malware or hacked site cleanup

6. Regular ClamAV Malware Scans

We run routine ClamAV scans of the WordPress installation to detect:

- malware
- injected code
- suspicious files
- unauthorized changes

If anything is detected, we notify the client and take appropriate action immediately.

7. Hacked Site Recovery – Included at No Additional Charge

If your website is compromised while enrolled in this plan, we will:

- identify and remove malware
- repair the affected WordPress installation
- restore clean backups if needed
- apply hardened security settings
- conduct a post-recovery security review

No additional labour fees apply for hacked-site recovery as long as your website is actively subscribed to this plan.

Summary of Value

The Website Security & Maintenance plan provides:

- Continuous protection
- Ongoing updates and patching
- Proactive monitoring
- Extra backups
- Guaranteed recovery if compromised

This transforms a hosting-only arrangement into a fully maintained website environment — reducing risk, downtime, and security issues.

Partnerships & Certifications



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